

**POST GRADUATE DIPLOMA IN HIGHER  
EDUCATION MANAGEMENT (PGDHEM)**

**Term-End Examination**

**December, 2015**

**MES-073 : TECHNOLOGY AND CHANGE  
MANAGEMENT**

*Time : 3 hours*

*Maximum Weightage : 70%*

*Note : (i) All questions are compulsory.*

*(ii) All questions carry equal weightage.*

1. Answer the following question in about 600 words :

Discuss the contributions of technology to teaching learning in classrooms.

**OR**

What is meant by an Enterprise Resource Planning (ERP) system ? Discuss its importance for educational institutions.

2. Answer the following question in about 600 words :

Briefly describe the models of change management with the help of suitable examples.

**OR**

Discuss briefly organisational barriers to change. Suggest the ways to overcome them.

3. Answer **any four** of the following in about **150** words each :

- (a) Explain the need for technology management for an institution.
- (b) List important objectives of science and technology policy (2013).
- (c) Discuss the contributions of Intellectual property to economic development.
- (d) Explain the reasons for reducing organisational hierarchy for change readiness.
- (e) Discuss briefly the role of technology in internationalisation of education.
- (f) Explain briefly the cognitive competencies needed for being a change agent.

4. Answer the following question in about **600** words :

Suppose you are planning to computerize your institution. What could be the risks associated with this kind of transition ? Suggest the ways to reduce the risks.

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