MASTER OF ARTS (EDUCATION)

Term-End Examination

December, 2015

MES-113 : LEARNER SUPPORT SERVICES

Time : 3 hours   *Maximum Weightage : 70%*

Note : (i) *All the four questions are compulsory.*

(ii) *All the questions carry equal weightage.*

1. Answer the following question in about **600** words :

    List various learner support services in distance education. Why are different types of support services required in distance education ?

    OR

    Describe the qualities of an Academic Counsellor. Explain the essential skills of an Academic Counsellor in open and distance learning.

2. Answer the following question in about **600** words :

    Describe different types of tutor-comments with suitable examples.

    OR

    "Distance teaching is a four-step process". Explain the steps with suitable examples.

3. Answer **any four** of the following questions in about **150** words each :

   (a) Explain 'SQ3R' technique of reading.

   (b) What are the functions of a Study Centre ?

   (c) Discuss the use of internet in academic counselling.

   (d) What is meant by 'submission density' of assignments ? Give the arguments for and against it.

   (e) Describe the need and importance of concept mapping.

   (f) Explain the characteristics of distance learners.

4. Answer the following question in about **600** words :

   "Effective utilization of media can do miracles in providing learner support services". Justify the statement with suitable examples along with your personal experience in using different media for your study and progress as a distance learner.

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