

01985

**MASTER OF ARTS (EDUCATION) / P.G.  
DIPLOMA IN EDUCATIONAL MANAGEMENT  
AND ADMINISTRATION (PGDEMA)**

**Term-End Examination**

**December, 2015**

**MES-043 : ORGANISATIONAL BEHAVIOUR**

*Time : 3 hours*

*Maximum Weightage : 70%*

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**Note :** *All the questions are compulsory.*

*All questions carry equal weightage.*

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1. Answer the following question in about 600 words :  
Explain the concept and process of team building.  
Discuss various factors that make a team effective.

**OR**

Describe the concept and importance of self-management. Discuss various background skills required by an individual for self-management.

2. Answer the following question in about 600 words :  
Describe leadership as a process and a product.  
Discuss various factors of leadership with examples.

**OR**

Explain the concept of leadership. Discuss various theories of leadership giving examples from an educational organisation.

3. Answer **any four** of the following questions in about **150** words each :
- (a) Differentiate the process of decision making with that of problem solving.
  - (b) Discuss management of interpersonal relations in the context of teacher-student(s) relationship.
  - (c) Write a note on Gandhian model of conflict resolution with examples from an educational organisation.
  - (d) Discuss the significance of transformational leadership in an educational context.
  - (e) Write a note on the need drive goal cycle.
  - (f) Discuss briefly the various approaches to effective communication.
4. Answer the following in about **600** words only :  
Describe various categories under input indicators in an educational system. Discuss the factors that affect the effectiveness of any communication under input indicators in your organisation. Suggest possible remedial measures.
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