

**MBA IN INTERNATIONAL HOSPITALITY
MANAGEMENT**

Term-End Examination

December, 2015

MHY-005 : HOUSEKEEPING MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : *Attempt **any five** questions. All questions carry equal marks.*

1. Write an essay on "Planning Housekeeping Operations". 20
2. Write short notes on (**any two**) : 10x2=20
 - (a) Management Responsibilities of Executive Housekeeper.
 - (b) Control of Supplies and Equipments.
 - (c) SOP of Public Area Cleaning.
3. Write in detail about 'Personnel Functions of Housekeeping Department'. 20
4. Plan staff requirement for 100 Room Hotel of 3 star rating and draw a sample duty roaster of same. 20

5. Write notes on : **10x2=20**
(a) Waste Reduction Programme in Hotel Housekeeping.
(b) Re-cycling of water and its use in Hotel Industry.
6. Write an essay on 'Environmental Practices in Hotel Housekeeping'. **20**
7. Write notes on : **4x5=20**
(a) Budgeting in Housekeeping
(b) Elements of Art
(c) Pest Control Services
(d) Classification of Colors
8. Write a detailed note on Flower Arrangements. **20**
9. Write in detail about 'Laundry Cycle'. **20**
10. What are the various equipments used in Hotel Laundry ? Explain any ten. **20**
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