

MASTER OF ARTS (PSYCHOLOGY)**Term-End Examination****December, 2015****MPCE-033 : ORGANISATIONAL DEVELOPMENT***Time : 2 hours**Maximum Marks : 50*

Note : All sections are compulsory.

SECTION A

*Answer any two of the following questions in about
500 words each :*

2×10=20

1. Describe the various definitions of organisational development. Discuss the goals of organisational development. 5+5
2. What are the five core areas of organisational learning ? Discuss the features of parallel learning structures. 5+5
3. Discuss the concept of programme evaluation. Describe the various types of evaluation. 5+5
4. What is mentoring ? Discuss the techniques commonly used by mentors. 3+7

SECTION B

Answer any **four** of the following questions in about
300 words each :

4×6=24

5. Describe global orientation. 6
6. Examine the various programmes that can be used to promote participation. 6
7. Define team. Discuss the various types of teams. 2+4
8. Explain the factors that impact the success of organisational development interventions. 6
9. Elucidate Kotter's Eight Step Model for implementing organisational change. 6

SECTION C

Write short notes on any two of the following questions in about 100 words each :

2×3=6

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| 10. Second Order Change in OD | 3 |
| 11. Executive Coaching | 3 |
| 12. Management by Objectives | 3 |
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