

MASTER OF ARTS (PSYCHOLOGY)**Term-End Examination****December, 2015****MPCE-031 : ORGANIZATIONAL BEHAVIOUR***Time : 2 hours**Maximum Marks : 50*

*Note : All sections are **compulsory**. Marks are shown against each question.*

SECTION A

*Answer any **two** of the following questions in about 500 words each :*

2×10=20

1. Describe briefly some basic premises that the field of organizational behaviour makes about the nature of people. 10
2. Define organizational commitment. Discuss its components. 2+8
3. What are the important types of organisational change ? Discuss the various issues related to change management. 3+7
4. Discuss organizational behaviour management. 10

SECTION B

Answer any **four** of the following questions in about 300 words each :

4×6=24

5. Define organizational behaviour, 'Organizational Behaviour adopts a cross-cultural approach.' Comment. 2+4

6. Examine McClelland's learned needs theory. What are its implications for organizations ? 4+2

7. Elucidate briefly various conflict resolution techniques. 6

8. How do flexible working hours motivate managers towards higher morale and productivity ? 6

9. Discuss the concept of employee ownership. 6

SECTION C

Write brief notes on any **two** of the following in about
100 words each :

2×3=6

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|---|---|
| 10. Autocratic model of organizational behaviour | 3 |
| 11. Importance of work motivation in organization | 3 |
| 12. Team management | 3 |
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