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MS-425

MANAGEMENT PROGRAMME (BANKING AND FINANCE)

01481

Term-End Examination

December, 2015

MS-425 : ELECTRONIC BANKING AND IT IN BANKS

Time : 3 hours *Maximum Marks : 100*

(Weightage 70%)

*Note : (i) Attempt **any five** questions.*

*(ii) **All** questions carry **equal** marks.*

1. (a) A bank is interested in establishing an online dedicated connectivity through Internet. Describe the various ways and the components used under each of these ways for establishing such a connectivity.

   (b) What is Intranet ? How is it different from Internet ? Give an application of Intranet in the Banking Context.

2. Explain the concept of outsourcing. Why do banks go for outsourcing ? What are its advantages and disadvantages ? Discuss the major phases that are involved in the process of outsourcing decision in an organisation.

3. What is meant by Plastic Money ? Compare and contrast the features of Credit Card and Debit Card. Explain the steps involved in the process of purchasing goods and services from authorized merchants by using a Credit Card.

4. What is Supply Chain Management (SCM) ? Describe the various functions and benefits of SCM. List the characteristics of SCM in Electronic Commerce environment.

5. Briefly describe what do you understand by a Networked Bank. Describe five major technologies which enable a Networked Bank.

6. (a) Why is online website crucial for a Bank for providing convenience of access to the services offered to its customers ?

   (b) Explain the features required for an On-line Banking Website.

7. (a) What is Electronic Data Interchange (EDI) ? Compare the steps involved in traditional document exchange and in its EDI alternative.

   (b) Describe the EDI technology components and the EDI process. How are banks benefited by the use of EDI ?

8. (a) Why are Computer Networks vulnerable to higher security risks ? Explain the different ways an intruder can get into a system. Also describe the threats in a typical Local Area Network.

   (b) Describe the categories under which an Intruder Detection System (IDS) can be broken. Explain the Anomaly Detection and Signature Recognition methods for detecting intrusions.
