

**M.Sc. IN LEATHER GOODS AND
ACCESSORIES DESIGN (MSCLGAD)**

Term-End Examination

December, 2015

MFW-062 : MANAGEMENT STUDIES – III

Time : 3 hours

Maximum Marks : 70

Note : Attempt any seven questions. All questions carry equal marks.

1. How would you perceive the role of the Quality Control Manager in an organisation ? Should the quality control functions be separated from the line functions of manufacturing ? If yes, why ? If no, why not ? Explain by giving suitable examples. 10

2. What is work-in-progress ? Explain with suitable examples. What are the methods of controlling work-in-progress ? 10

3. Discuss Material Management and Material Resource Planning (MRP). Explain the role of MRP in relation to overall planning and scheduling. 10

4. (a) Diagrammatically explain PDCA cycle.
(b) What is the philosophy behind quality circles in a company and what factors influence the success of quality circles ?
5+5=10
5. What do you understand by the term 'Customer' ? Who are external and internal customers ? What is a customer chain ? Explain with suitable examples. 10
6. Why is location planning important ? Discuss the various factors to be considered to decide the location of a footwear manufacturing plant. 10
7. What is casual approach of forecasting ? Why is it called so ? Which models are included in this approach ? 10
8. How would you fit in inventory control as a part of the wider organisational strategy ? How is the concept behind ABC classification useful for managing a manager's time ? Explain. 10
9. Discuss the fundamental differences in short-term and long-term capacity planning decision. What are the major considerations in each ? 10
10. Define 'productivity'. What are the difficulties in measuring productivity ? Describe the relationship between customer orientation and productivity. 10
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