

**M.Sc. FOOTWEAR TECHNOLOGY  
(MSCFWT)**

**Term-End Examination**

**December, 2015**

**MFW-032 : COMMUNICATION SKILLS - II**

*Time : 3 hours*

*Maximum Marks : 70*

---

***Note :** All questions are **compulsory**. Each question carries equal marks.*

---

---

1. Explain the persuasive power of spoken words. 10
2. Explain in detail the misunderstandings in communication giving suitable examples. 10
3. Write a note on paralinguistic consideration in public speaking. 10
4. What do you mean by the saying "The face is the index of the heart" ? 10

5. Mention different types of gestures and postures in body language. 10
  6. What are the different stages in writing a presentation ? 10
  7. What do you mean by speaking without fear and shyness ? Explain in detail with the help of suitable examples. 10
-