

M.Sc. FOOTWEAR TECHNOLOGY**(MSCFWT)****Term-End Examination****December, 2015****MFW-031 : ORGANISATIONAL BEHAVIOUR AND
HUMAN RESOURCES DEVELOPMENT***Time : 3 hours**Maximum Marks : 70*

Note : Attempt any seven questions. Each question carries equal marks.

1. "Organisational Behaviour is the study of human behaviour in organisational setting." Justify this statement and explain the OB model. 10
2. What do you understand by the term "Perception"? Explain the process of perception. 10
3. What is leadership ? Explain the various leadership styles. 10
4. What is human resource planning ? Explain its objectives and importance in any business organisation. 10

5. What is performance appraisal ? Explain the process of performance appraisal. 10
6. What is group dynamics ? Explain the various types of groups in any organisation. 10
7. What are the common pitfalls in interview for selection ? What measures would you adopt for making the interview more effective and purposeful ? 10
8. Write short notes on any *five* of the following : $5 \times 2 = 10$
- (a) Promotion
 - (b) Transfer
 - (c) On-the-job Training Methods
 - (d) Off-the-job Training Methods
 - (e) Recruitment
 - (f) Orientation Programme
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