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BFWE-028

B.Sc. FOOTWEAR TECHNOLOGY (BSCFWT)

Term-End Examination

December, 2015

BFWE-028 : MANAGERIAL DEVELOPMENT

Time : 3 hours

Maximum Marks : 70

Note : Attempt *all* questions. All questions carry equal marks.

1. "Management is the art of getting things done through others." Justify this statement. Explain the various functions of management. 10

2. What is the difference between Effectiveness and Efficiency ? What should a manager do to increase the efficiency of his team ? 10

3. What is the difference between 'leader' and 'manager' ? Discuss various types of leadership styles. 10

4. What do you mean by 'group dynamics' ? Why do people join groups ? 10

5. Does motivation come from within a person or is it a result of the situation ? Explain.
 6. What do you mean by the term 'conflict' ? Why does it happen ?
 7. What characterises a communication that is rich in capacity to convey information ?
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