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BFWE-016

**B.Sc. FOOTWEAR TECHNOLOGY (BSCFWT)**

**Term-End Examination**

**December, 2015**

**BFWE-016 : PRODUCTION AND OPERATION  
MANAGEMENT – II**

*Time : 3 hours*

*Maximum Marks : 70*

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**Note :** Attempt any **five** questions. Each question carries equal marks.

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1. Explain Production and Operation Management. What are the functions of a good production and operation manager in an industry ? 14
2. Define forecasting. What are the different methods of forecasting ? Explain any one method of forecasting in detail. 14
3. Explain the term 'Plant Layout'. How does a good plant layout help in improving productivity in an industry ? 14
4. What is meant by the term 'Quality' ? Discuss by giving suitable examples, the concept of "Quality as customer satisfaction". 14

5. What do you understand by planning of resources ? What is strategic planning ? How does strategic planning influence the other planning functions ? 14
6. Explain Location planning. Why is location planning important ? Discuss the various factors to be considered to decide the location of a footwear manufacturing plant. 14
7. How could a good Management Information System (MIS) contribute to PPC ? What is the importance of forecasting in Production Planning and Control (PPC) ? 14
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