

00814

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH MANAGEMENT**

Term-End Examination

December, 2014

**DHHM-3 : ORGANISATION AND MANAGEMENT
OF HOSPITALS AND HEALTH
SYSTEM MANAGEMENT**

Time : 3 Hours

Maximum Marks : 70

Note : All questions are compulsory.

1. (a) Describe the various roles and functions of a hospital. **10+10**
- (b) Discuss how hospitals play a vital role in providing primary health care to the community.
2. (a) Define epidemiology. How is the study of epidemiology useful to a health administrator ? **10+10**
- (b) Discuss various morbidity and mortality indicators.
3. Write short notes on **any five** of the following : **5x6=30**
 - (a) R.N.T.C.P.
 - (b) Hospital Engineering Services Department
 - (c) Organisational Effectiveness
 - (d) Patient Satisfaction
 - (e) Consumer Protection Act
 - (f) Hospital Information System