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**DIPLOMA IN NURSING ADMINISTRATION
(DNA)**

Term-End Examination

December, 2014

BNS-013 : GROUP DYNAMICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions. Attempt all parts of a question at one place.

1. (a) Explain the concept of group committees.
(b) List the committees formed in nursing services. **3+3+9=15**
(c) Explain any three committees with a role of a nurse administrator.
2. (a) Describe the sources of conflict. **5+5=10**
(b) Explain the conflict resolution strategies which a nurse administrator will adopt to resolve conflicts.
3. (a) Define the term communication. **1+5+9=15**
(b) List the importance of communication in nursing.
(c) Describe the elements of communication.
4. Describe the legal implications in **any two** of the following situations : **5+5=10**
 - (a) Administering medication
 - (b) Nursing records
 - (c) Admission and discharge
 - (d) Examination of female patient.

5. Write short notes on **any four** of the following : **4x5=20**
- (a) Advantages and disadvantages of team functioning
 - (b) Power, authority and leadership
 - (c) Factors affecting communication
 - (d) Techniques of effective leadership
 - (e) Significance of studying ethics in nursing
 - (f) Nurse's responsibility in keeping records and reports
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