

**POST GRADUATE DIPLOMA IN HIGHER
EDUCATION MANAGEMENT (PGDHEM)**

Term-End Examination

December, 2014

**MES-073 : TECHNOLOGY AND CHANGE
MANAGEMENT**

Time : 3 hours

Maximum Weightage : 70%

Note : (i) *All the questions are compulsory.*
(ii) *All the questions carry equal weightage.*

1. Answer the following question in about **600** words.

What is the need to shift to an educational paradigm that integrates technology ? Discuss with reference to teaching-learning process.

OR

What do you mean by 'appropriate technology' ? Discuss the parameters for selection of technology for the teaching-learning purposes.

2. Answer the following question in about **600** words.

Describe the psychological model and system model of resistance to change.

OR

Discuss, with examples, the relation between pedagogy and technology.

3. Answer **any four** of the following questions in about **150** words each.
- (a) Discuss the socio-economic impact of technology.
 - (b) Discuss systems approach to technology integration.
 - (c) What is ERP ? Discuss its role in educational institutions.
 - (d) Discuss the competencies required by the change agents.
 - (e) What do you mean by virtual classrooms ? Discuss.
 - (f) Compare the Positive Model with Action Research Model.
4. Answer the following question in about **600** words.
As an educational leader, how will you facilitate change to improve organisational performance ? Discuss with examples.
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