

M.A. (DISTANCE EDUCATION)

Term-End Examination

December, 2014

00285

**MDE-419 : STAFF TRAINING AND DEVELOPMENT IN
DISTANCE EDUCATION**

Time : 3 hours

Maximum Weightage : 75%

Note : Answer all the **three** questions. All questions carry equal weightage.

1. Answer any **one** of the following questions in about 1200 words :
 - (a) Categorize the staff of an open university who are involved in student support services. Select any one category and discuss why the staff requires training.
 - (b) Imagine that you have been asked to plan and organise a training programme for the teachers in a newly established open university in your country. In which area will you give training first ? Prepare a schedule of the training programme mentioning content and strategies.

2. Answer any **four** of the following questions in about 300 words each :

- (a) What do you understand by Learning Management System (LMS) ? Discuss with examples.
- (b) Discuss the pedagogical role of a teacher in online education and training.
- (c) Distinguish between 'Pro-active' and 'Re-active' trainers in Distance Education.
- (d) Write a note on constructivist instructional design models for online learning and training.
- (e) How does Management Information System (MIS) contribute to effective functioning of an organisation ?
- (f) What are the purposes of training need analysis ?

3. Answer any **one** of the following questions in about 1200 words each :

- (a) What do you understand by 'continuing professional development' ? Explain a framework for online continuing professional development.
- (b) Critically discuss quantitative and qualitative approaches to evaluation.