

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

December, 2014

00001

BHY-045 : HOUSEKEEPING MANAGEMENT – II

Time : 3 hours

Maximum Marks : 100

*Note : Answer any **five** questions. All questions carry equal marks.*

1. What principles of design are used in interiors of hotel rooms or public areas? How can a spacious room be made to look cosy ? 20

2. (a) Give a brief account of water-based and solvent-based paints.
(b) How do you maintain the following :
 - (i) Hide Covering
 - (ii) Plastic Covering 10+10=20

3. Draw a colour wheel specifying the basic classification of colours i.e., primary, secondary and tertiary. 20

4. Which factors go into the selection of an appropriate carpet ? Write a short note on the installation of carpets. 20

5. Discuss the different floor finishes along with their properties in a tabular format. 20
6. Write a detailed note on the selection of guestroom furniture. 20
7. Explain the purchasing procedure for guest supplies. 20
8. Draw a sample format of snag list. 20
9. Write brief notes on the following : $4 \times 5 = 20$
- (a) Furniture Joint
 - (b) Cleaning of Floors
 - (c) Guestroom Accessories
 - (d) Lighting Fixtures
10. Differentiate between any *four* of the following : $4 \times 5 = 20$
- (a) Master and Department Budget
 - (b) Fixed and Flexible Budget
 - (c) Operating and Capital Expenses
 - (d) Operating and Pre-Opening Budget
 - (e) Formal and Negotiated Buying
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