

**MASTER OF ARTS  
(PUBLIC ADMINISTRATION)**

**Term-End Examination**

**December, 2014**

**MPA-021 : EFFECTIVE GOVERNANCE FOR  
URBAN SERVICE DELIVERY**

00524

*Time : 2 hours*

*Maximum Marks : 50*

*Note : Attempt any five questions in about 400 words each, selecting at least two questions out of each section. All questions carry equal marks.*

**SECTION - I**

1. 'Good Urban Governance has Eight Major Characteristics'. Explain. 10
2. Discuss briefly the features of 74<sup>th</sup> Constitutional Amendment Act. 10
3. What are the criteria for classifying an urban area ? Discuss the types of urban local bodies in India. 10
4. Define cantonment board and highlight its functions. 10
5. Explain the role and responsibilities of the deliberative wing of urban local bodies. 10

## SECTION - II

6. Discuss the nature and role of Committee system in U.K. 10
  7. Describe the features of municipal personnel systems. 10
  8. Discuss briefly the different forms of project agreements in Public Private Partnership venture. 10
  9. Write a note on service level Benchmarking in Indian context. 10
  10. Write short notes on the following in about 200 words each.
    - (a) Status of urban services in India 5
    - (b) Role of Urban Development Authorities 5
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