

**DIPLOMA IN NURSING ADMINISTRATION
(DNA)**

00743

Term-End Examination

December, 2012

BNS-013 : GROUP DYNAMICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions. Answer all parts of questions at one place.

1. (a) Explain the process of communication. $6+9=15$
(b) Discuss the necessity of communication in nursing profession.

2. (a) Explain the characteristics of a group dynamics ? $8+7=15$
(b) Discuss how does the knowledge of group dynamics increase the productivity of group members and improve the quality of patient care.

3. (a) Explain the meaning of health team. $2+3+2+8=15$
(b) Describe the types of teams working in a hospital or in a community and its functions.
(c) Explain the role of nurse in team functioning

4. Write *two to three* lines about the following. $2 \times 5 = 10$
- (a) Open door discussion in grievance procedure.
 - (b) Burn out
 - (c) Collective bargaining
 - (d) Morals
 - (e) Curriculum committee
5. Write short notes on *any three* of the following. $5 \times 3 = 15$
- (a) Negotiation
 - (b) Techniques of effective leadership
 - (c) Informed consent
 - (d) Nursing records and its legal implications.
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