

**DIPLOMA IN NURSING ADMINISTRATION
(DNA)**

Term-End Examination

December, 2012

**BNS-011 : PRINCIPLES AND PRACTICES OF
NURSING ADMINISTRATION**

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions. Attempt all parts of a question at one place.

1. (a) Enumerate the purpose and importance of planning nursing service department. **5+10=15**
(b) Describe the elements of a good ward management.

2. (a) Describe the objectives of the nursing service department to give the highest quality care.
(b) Explain the broad areas of nursing services to be followed in a hospital. Support your answer with examples. **3+7+5=15**
(c) Enumerate the steps of organising staff development programme.

3. (a) Explain the types of schedules prepared for adequate staffing in a hospital. **5+6+4=15**

- (b) What are the factors influencing the quality care of patients ?
- (c) Explain the methods of evaluation of patient care to assess the quality of nursing practice.

4. Write short Notes or *any three* of the following :

- (a) Job description **5+5+5=15**
- (b) Orientation programme
- (c) Health system in India
- (d) Line and staff authority
- (e) Bureaucratic Theory

5. (a) Describe the personal attributes of a successful nurse executive. **5+5=10**
- (b) Explain the basic functions of a nurse manager in health care setting.
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