

**POST GRADUATE DIPLOMA IN HIGHER
EDUCATION MANAGEMENT (PGDHEM)**

**Term-End Examination
December, 2012**

**MES-073 : TECHNOLOGY AND CHANGE
MANAGEMENT**

Time : 3 hours

Maximum Weightage : 70%

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- Note : (i) All the questions are compulsory.
(ii) All the questions carry equal weightage.*
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1. Answer the following question in about 600 words :
Discuss the role of educational managers in change management.

OR

Describe the emerging trends in technology mediated teaching and learning.

2. Answer the following question in about 600 words :
Describe the role of change agents.

OR

Describe the characteristics of technology. What is the meaning of 'technology management' ?
Discuss.

3. Write short note on *any four* of the following in about **150** words each :

- (a) Convergence of technologies
- (b) Use of ICT for educational administration
- (c) Technology selection for instructional purposes
- (d) Resistance to change
- (e) Networked libraries
- (f) Milestones in the area of Intellectual Property Rights

4. Answer the following question in about **600** words :

Discuss the need for innovation in educational institution.

Describe the measures to be adopted for facilitating innovation in educational institutions.
