

**M.A. IN PSYCHOLOGY (MAPC)**

**Term-End Examination**

**December, 2012**

**MPCE-032 : HUMAN RESOURCE  
DEVELOPMENT**

*Time : 2 hours*

*Maximum Marks : 50*

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**Note :** *Attempt any five questions in all. Each question is to be answered in about 500 words. All questions carry equal marks.*

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1. Explain the concept of internal and external work force. Also point out the paradoxes of work force. 5+5=10
  
2. Explain how HR can be integrated in to strategic planning. 10
  
3. What are the different types of work place behaviour? Describe the methods which can help in overcoming dysfunctional work place behaviour. 5+5=10
  
4. Explain the principles of management stated by Fayol. 10

5. Write short notes on *any two* of the following : **5+5=10**
- (a) Key elements of developing HRM.
  - (b) Types of Benchmarking in HR practices.
  - (c) Anger management.
6. Discuss the different functions of an HR manager. **10**
7. What are the different dilemmas that are faced **10**  
by HR head due to globalization?
8. Write short notes on *any two* of the following : **5+5=10**
- (a) Indian Labour Laws.
  - (b) Work place Bullying
  - (c) Strategies to prevent human rights violation.
9. What is the meaning of work place violence ?  
What are the different types of work place  
violence? Give suitable examples. **2+8=10**
10. What are the different types and significance of **10**  
corporate social responsibility ?
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