

**MASTERS OF BUSINESS ADMINISTRATION
(SUPPLY CHAIN MANAGEMENT)
(MBASCMFL)**

**Term-End Examination
December, 2012**

**MCQ-022 : IT FOR SUPPLY CHAIN
(INTERMEDIATE)**

Time : 2 hours

Maximum Marks : 50

Note : Answer any five questions. All questions carry equal marks.

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1. Explain the salient features of Warehouse management system. 10

 2. (a) What is ERP ? How is it different from functional systems ? 5
(b) Discuss the pitfalls of ERP implementation projects. 5

 3. Illustrate with examples, how shipments can be tracked online. 10

 4. (a) How do middle ware help in integration of ERP systems with third party logistics systems ? 5
(b) Explain the functionalities of hand held devices in warehouse operations. 5

5. What is the importance of 'proof of delivery' document in a transport management system ? Discuss with examples, alternate technologies used for confirming delivery of shipments. **10**
6. What application and tools can be used for slotting optimization in a warehouse. Give examples. **10**
7. Differentiate between bar code readers and RFID systems. **10**
8. Write short notes on :
- (a) Voice technology for warehouse management. **5**
 - (b) GPS/GIS technology for transport management. **5**
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