

**MASTER OF BUSINESS ADMINISTRATION  
(SUPPLY CHAIN MANAGEMENT)  
(MBASCMFL)**

**00158**

**Term-End Examination**

**December, 2012**

**MCQ-015 : PEOPLE MANAGEMENT - 2**

*Time : 2 hours*

*Maximum Marks : 50*

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*Note : All questions carry equal marks. Attempt any five questions.*

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1. Describe the various conflict resolution strategies adopted by organizations today to maintain and sustain high performing employees. 10
2. Describe Schein's Model of Organizational Culture. 10
3. Write short notes on : 5+5=10
  - (a) Interpersonal conflict
  - (b) Managing Organizational Change
4. Describe any two Acts in detail : 5+5=10
  - (a) Industrial Dispute Act
  - (b) Factory Act
  - (c) Minimum Wages Act
  - (d) Workman Compensation Act

5. Describe the procedure for fixation and revision of minimum wages under the wage Act - 1948. 10
6. Describe the need and methods of job evaluation. Explain by illustrating the merits and demerits of jobs evaluation in an organization. 10
7. What is Human Resource Information System (HRIS) ? Explain the role of HRIS in managing the talent pool within an organization. 10
8. Write short notes on *any two* of the following : 5+5=10
- (a) Training Need Analysis.
  - (b) Individual Vs Group Behaviour.
  - (c) Various interventions of Organization Development.
  - (d) Effective Evaluation of Training Programs.
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