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**MASTER OF BUSINESS ADMINISTRATION
(NETWORK INFRASTRUCTURE
MANAGEMENT)
(MBANIM)**

**Term-End Examination
December, 2012**

**MCR-014 : ORGANISATIONAL DESIGN,
DEVELOPMENT AND CHANGE**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. Outline the different approaches to understanding organizations. 20
2. Briefly explain the factors affecting organization design. 20
3. What is a matrix structure ? When is it used ? 20
4. Briefly describe the horizontal, boundaryless and virtual organization designs. Explain how they meet the challenges of the new environment. 20
5. What is meant by Job Design ? Discuss the various approaches to Job Design. 20

6. Outline the emerging issues of work organization. 20
7. What is Organization Development ? Explain the characteristic features of OD. 20
8. Write short notes on : 20
- (a) Process of Change.
 - (b) Institution Building.
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