

**MASTER OF BUSINESS ADMINISTRATION
(MBAEV)**

**Term-End Examination
December, 2012**

MCN-043 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

1. Define HRM. Discuss the functions and objectives of HRM. 20
2. Write short notes on :
 - (a) Job Enlargement and Job Enrichment 10
 - (b) Job Evaluation 10
3. Critically examine the various approaches to job design. 20
4. Explain the various steps involved in HRP in any industry. 20
5. What strategies you would adopt, to recruit and retain a diverse workforce ? 20

6. Define selection. Briefly discuss the steps involved in the selection process. 20
 7. Discuss any three modern methods/ techniques of performance appraisal. 20
 8. What do you mean by evaluation of a training programme ? Discuss the various criteria that are used for evaluating a training programme. 20
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