

00473

**MASTER OF BUSINESS ADMINISTRATION
(MBACT)**

Term-End Examination

December, 2012

**MCT-012 : HRM CHALLENGES AND
DIRECTIONS**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

1. Define HRM and discuss various components of HRM. 20
2. What do you mean by Human Resource Planning ? 20
How would you draw-up a Man power plan for an organisation ?
3. What is Performance Appraisal ? Explain the various methods of Performance Appraisal. 20
4. Define "Training". What are the major steps in the development of a Training Programme ? 20
Discuss the steps in detail.

5. Define Human Resource Information Systems. 20
Discuss the use and advantages of Human Resource Information System.
6. Write notes on :
(a) Employee Welfare 10
(b) Employee Safety 10
7. Discuss the various challenges of HRM and in your opinion in the present business environment. 20
What is the future of HRM ?
8. What do you mean by Strategic Human Resource Management and how it is helpful for the organisations to achieve the organisational objectives ? 20
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