

00773

**MASTER OF BUSINESS ADMINISTRATION
(MBACN)**

Term-End Examination

December, 2012

MCN-009 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

*Note : Answer **any five** questions. All questions carry equal marks.*

1. Discuss the concept of HRM. Explain the goals and significance of HRM. 20
2. What do you mean by selection ? Mention the steps in the selection process. 20
3. What are the barriers to effective training ? What suggestions would you like to make to remove the barriers ? 20
4. Discuss the challenges faced by the HR professionals in managing cross-cultural work force. 20

5. What is occupational health ? What measures can be taken for creating a healthy and safe organisation ? 20
6. Write short notes on : 20
- (a) Management by Objectives(MBO)
 - (b) Managerial Grid
7. Briefly discuss the Absolute and Relative methods of appraising employees. How can you make them effective ? 20
8. What do you mean by socialisation ? Explain the process of socialisation and its advantages for the organisation and the employees. 20
-