

00463

EXECUTIVE MBA (EXMBA)

Term-End Examination

December, 2012

**MCT-054 : OB AND MANAGEMENT PROCESS
(MPOB)**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. What are approaches to management ? Discuss the role and importance of manager in an organisation. 20
2. Enlist the functions of a manager. 20
3. Explain different styles of leadership based on authority. 20
4. Describe the communication process model. Discuss the role of electronic media in communications. 20

5. Discuss and compare any two models of motivation. 20
 6. Describe the role of change agent in managing change in an organisation citing examples. 20
 7. Describe the concept of 'learning organisation' with illustration. 20
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