DIPLOMA IN NURSING ADMINISTRATION (DNA)

Term-End Examination

December, 2013

BNS-013: GROUP DYNAMICS

Time: 3 hours Maximum Marks: 70

Note: Attempt **all** questions. Attempt **all parts** of question at one place.

- 1. (a) Discuss the steps of arranging committee meetings in nursing institutions. 9+6=15
 - (b) Describe the following committees in school / college of nursing
 - (i) Nursing advisory committee.
 - (ii) Curriculum committee.
- 2. (a) Discuss the concept of "Training for Leadership". 3+4+8=15
 - (b) Enumerate the purposes of training of nurses in leadership.
 - (c) Describe nurse educator as a leader and list his/her leadership qualities.
- 3. (a) Discuss the importance of communication in nursing administration and patient care.
 - (b) Describe the common modes of communication nurse administrator may use in hospital setting. 7+8=15

- 4. (a) Describe the therapeutic attitude a nurse may show towards the patient as per situation with help of examples. 5+5=10
 - (b) Discuss any five defensive techniques used by the nurse while taking care of patient.
- 5. Write short notes on *any three* of the following:
 - (a) Barriers in public relations. 5x3=15
 - (b) Areas of conflict in nursing.
 - (c) Essentials of group formation.
 - (d) Significance of studying ethics in nursing.
 - (e) Characteristics of an effective team.