B.Sc. IN MEDICAL RECORDS SCIENCE AND HEALTH INFORMATION TECHNOLOGY

Term-End Examination December, 2013

BAHI-024: INTRODUCTION TO MANAGEMENT; ORGANISATION AND MANAGEMENT OF HOSPITAL AND HEALTH SYSTEM

Time: 3 hours

Maximum Marks: 70

Note: (i) This question paper has two Parts.

- (ii) Attempt any five questions from Part-A. Each question carries 8 marks.
- (iii) Attempt any five short notes from Part-B. Each carries 6 marks.

PART- A

- 1. List and explain the distinct (major) groups of services in a hospital. 5x8=40
- 2. How will you plan your time in the most effective way ?
- 3. List the possible barriers of communication.
- 4. Write the job description of a Medical Record Officer.
- 5. Write the responsibilities of Human Resources Department/Personal Dept Head.

- 6. Write about the planning of a good Out Patient Department (OPD) block services area.
- 7. Write the steps of processing purchase.
- 8. Explain the role of Finance Manager.

PART - B

9. Write short notes:

- 5x6 = 30
- (a) Acute care(secondary care) Hospital
- (b) Nursing Service
- (c) Objective of Casualty service
- (d) Disaster Management
- (e) Infection Control Committee
- (f) Admission Office
- (g) Pyramidal Organizational Hierarchy
- (h) Decision Making