

MASTER OF ARTS (EDUCATION)

Term-End Examination

December, 2013

**MES-114 : MANAGEMENT OF DISTANCE
EDUCATION**

Time : 3 hours

Maximum Weightage : 70%

Note : (i) *All questions are compulsory.*

(ii) *All questions carry equal weightage.*

1. Answer the following question in about **600** words :

Describe the attributes of a system. Discuss the functioning of an organisation as a system.

OR

Explain the significance of 'decision making' in management of distance education institution.

2. Answer the following question in about **600** words :

Discuss the needs and problems of distance learners.

OR

Describe the need for providing student support services to distance learners and explain the methods of providing the same.

3. Answer **any four** of the following questions in about **150** words each :
- (a) Discuss the multi-media instructional strategy followed at IGNOU.
 - (b) Describe the characteristics of a change agent in managing change.
 - (c) Explain the need of student profile of the target group before developing an academic programme.
 - (d) Discuss the impact of globalisation on higher education.
 - (e) Describe any two philosophical foundations of education, as laid down by the International Commission on Education, 1993.
 - (f) Write a short note on 'basic education', in India.
4. Answer the following question in about **600** words :
- As a leader of a distance education institution identify the mechanisms for quality assurance of academic programmes.
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