

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

December, 2013

**BHY-038 : ENVIRONMENTAL STUDIES AND
FACILITY PLANNING**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

1. Plan and design a food and beverage outlet with capacity of 80 persons focussing on service area.
2. Draw layout of following areas in five star hotel:
(any two)
 - (a) Kitchen
 - (b) Storage
 - (c) Receiving
 - (d) Front office
3. Discuss the role and importance of architectures in hotel industry.
4. How does a perfect and planned design help in overall maintenance of hotels with special reference to operational departments ?

5. Discuss various environmental practices hotel industry needs to follow looking at the current scenario of global warming and ill effects of environmental pollution.
 6. Discuss the role of departmental coordination in building commitment towards environmental practices.
 7. Write a detailed note on noise pollution in relation to hotel industry and identify programs for tacking noise.
 8. Write notes on :
 - (a) Indoor air quality in hotels
 - (b) Eco friendly purchasing
 9. Give the list of hazardous materials used in hotels and identify their bad effect on humans. Also suggest measures for replacing them from eco friendly products.
 10.
 - (a) Illustrate various points to be considered to ensure healthy environment.
 - (b) How should employees deal with hazardous material in hotels ?
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