

**MASTER OF ARTS
(PUBLIC ADMINISTRATION)**

Term-End Examination

December, 2013

**MPA-021 : EFFECTIVE GOVERNANCE FOR
URBAN SERVICE DELIVERY**

Time : 2 hours

Maximum Marks : 50

*Note : Attempt any five questions in about 400 words each,
selecting at least two questions out of each section.
All questions carry equal marks.*

SECTION-I

1. Differentiate between Government and Governance and highlight the characteristics of Good Urban Governance. 10
2. Discuss briefly the features of 74th constitutional Amendment Act. 10
3. Describe the functions of urban local bodies. 10
4. Write a note on Administration of Industrial Townships. 10
5. Discuss the role and responsibilities of the deliberative wing of urban local bodies. 10

SECTION-II

6. Examine the role of various committees in urban local bodies. 10
 7. Write a note on Unified Personnel System. 10
 8. Discuss the opportunities offered by Public Private Partnership (PPP) venture in Urban Governance. 10
 9. Define the concept of service delivery and highlight the methods adopted for service delivery in urban local bodies. 10
 10. Discuss the policies initiated by Government with the objective of improving infrastructure services. 10
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