### MANAGEMENT PROGRAMME

# Term-End Examination December, 2013

## MS-95: RESEARCH METHODOLOGY FOR MANAGEMENT DECISIONS

Time: 3 hours Maximum Marks: 100

(Weightage: 70%)

Note: (i) This question paper contains two sections Section-A and Section-B.

- (ii) Attempt any four questions from Section-A, each carrying 20 marks.
- (iii) Section-B is compulsory and carries 20 marks.

### SECTION - A

Define "unit of analysis" and "characteristic of interest". If your research problem entails sales of a drug manufactured by a pharmaceutical company, what could be these units and characteristics?

- 2. What do you understand by population, sample, parameter and statistic? In order to measure the level of employee motivation a company administered a questionnaire to 500 employees out of its 10,000 employees from different branches and offices all over India. Identify the aforesaid terms for this research.
- 3. Why is Likert Scale called a summated-ratings scale? Discuss the relative merits and problems with summated and differential scales.
- 4. What are metric and non-metric variables? Given a choice which one would you prefer? Give reasons for your choice with a suitable example.
- 5. The writer of research reports should be guided by questions like -
  - What is the purpose of the report?
  - Who will read it?
  - What are the limitations under which it is written?

Do you agree or not? Justify your answer.

- **6.** Write short note on **any two** of the following:
  - (a) ANOVA Table for a Randomized Block Design.
  - (b) Inadequate Sampling Frame
  - (c) Self-report Inventories
  - (d) Logical Flow Models

#### **SECTION-B**

- 7. The following data represents the number of hours that a rechargeable hedge trimmer operates before a recharge is required.
  - 1.5 2.2 0.9 1.3 2.0 1.6 1.8 1.5
  - 2.6 1.2 1.7

Use a sign test to test the hypothesis at 0.05 level of significance that this particular trimmer operates, on the average, 1.8 hours before requiring a recharge.