

**POST GRADUATE DIPLOMA IN LEGAL  
PROCESS OUTSOURCING (PGDLPO)**

**Term-End Examination** (00846)  
**December, 2013**

**PGDLPO-01 : PAPER - I**

*Note : This paper is to be attempted by students enrolled for  
January 2009 batch only.*

*Time : 3 hours*

*Maximum Marks : 100*

---

*Instructions : This paper covers the Courses MLEI-01 to  
MLEI-04 . Part - A consists of objective type  
questions. Each question is of 2 marks. Part -  
B consists of descriptive - type questions. Each  
question carries 15 marks.*

---

**PART-A**

All questions are compulsory.

**2x20=40**

1. If Sita is unhappy with the decision of the Family Division of the High Court in England, she can make an appeal before the court of appeal on a
- (a) Point of fact
  - (b) Point of Law
  - (c) Point of law and fact
  - (d) Point which is neither law nor on fact.

2. Primary sources of law that are issued by a higher authority within one's jurisdiction are referred to as :
  - (a) Persuasive sources of law
  - (b) non - Persuasive sources of law
  - (c) Secondary sources of law
  - (d) Binding sources of law
3. Which element differentiates offshoring from outsourcing ?
  - (a) Cost
  - (b) Related parties
  - (c) Location
  - (d) Nature of the work
4. Which of the following is not a BPO service ?
  - (a) Data processing
  - (b) Telephonic customer care services
  - (c) Equity markets research
  - (d) Order processing and invoicing
5. Choose the incorrect sentence construction from the following :
  - (a) It is a group of words or phrases that expresses a complete idea.
  - (b) It begins with a capital letter.
  - (c) It always end with a period or full stop.
  - (d) It is the largest independent unit of grammar.
6. Choose the incorrect statement regarding usage of ' definite article' .
  - (a) ' The ' is used with nouns referring to things previously mentioned.
  - (b) The ' is used when referring to things which are unique so that there is no doubt about the particular thing that is being referred to.

(c) The ' frequently has the meaning of a weakend form of ' one'.

7. Rearrange the parts of a sentence labelled P, Q, R and S to produce a proper sentence by choosing the proper sequence from the options given below :

By definition , refers to all form of

P

physical activity

that uses energy

Q

R

bodily movements

S

The proper sequence should be :

- (a) Q S P R  
(b) Q P S R  
(c) P R S Q  
(d) S P Q R
8. Use the word ' negotiate ' in its correct form in the sentence given below .  
The many lengthy \_\_\_\_\_ led to a peace treaty ; the \_\_\_\_\_ resolved the partie's differences.
9. Legal authority could be :  
(a) Primary and secondary  
(b) Mandatory and persuasive  
(c) both a and b  
(d) None of them.

10. The court systems are founded on which of the following notion.
- (a) Fairness and Consistency
  - (b) Fairness and predictability
  - (c) Consistency and predictability
  - (d) Fairness, consistency and predictability.
11. The United Kingdom is divided into which of the following three jurisdictions.
- (a) England and Wales , Scotland and Northern Ireland.
  - (b) England & Wales , scotland and Great Britain.
  - (c) England and Wales , Northern Ireland Great Britain
  - (d) England and Wales , Ireland and Northern Ireland
12. The common law is the \_\_\_\_\_ .
- (a) Law derived from the customs and traditions of the people in England.
  - (b) Law as applied to common wealth countries.
  - (c) Body of law that is built from the system of precedents dating back to the traveling King's court in England.
  - (d) Law that appears on the statute books as passed by the Parliament of Great Britain.
13. Capital letters should be used in the following situations
- (a) At the begining of a sentence
  - (b) for certain abbreviations
  - (c) both (a) and (b)
  - (d) None of the above

**Fill in the blanks.**

14. \_\_\_\_\_ is an investigation into an entity by the examination of documents - contracts, licenses, board and shareholder minutes etc.
15. Consent is said to be free when is not caused by \_\_\_\_\_, \_\_\_\_\_ , fraud , misrepresentation or mistake.
16. \_\_\_\_\_ is an agreement enforceable by law.
17. A \_\_\_\_\_ is a group of words, which make complete sense when used in a sentence.
18. Secondary legal authorities are descriptions of or \_\_\_\_\_ on the Law.

**Explain in brief**

19. Unilateral promises.
20. Categories of Lpo work.

**PART-B**

Answer any four questions. Each question carries 15 marks.

**15x4=60**

1. Discuss the role of paralegals. What are the skills expected from paralegals?
2. What do you understand by Agency ? How is an agency created?
3. Explain the term offshoring with the help of examples.

4. Discuss barriers to communication with the help of examples.
  5. Discuss the issues of client confidentiality and privacy as existing in India and compare it with the US legislations.
-