

**M.Sc. FOOTWEAR TECHNOLOGY
(MSCFWT)**

Term-End Examination

December, 2013

MFW-032 : COMMUNICATION SKILLS - II

Time : 3 hours

Maximum Marks : 70

Note : *Attempt all questions.*

1. What do you mean by presentation ? Explain in detail the occasions for a presentation. 20
 2. Visualize a situation in which, in the midst of the speech you are repeatedly interrupted by a listener. What effect will it have on the entire communication event ? 10
- OR**
- Write a detailed note on the role of personal appearance in presentation.
3. What are the advantages and disadvantages of Para language. 20
 4. Write short notes on : (*any 4*) 4x5=20
 - (a) Stiff standing body position
 - (b) Constant gaze
 - (c) Firm hand shake
 - (d) tapping of feet
 - (e) nodding