

- (c) Scientific management is set of ideas about _____.
- (i) Training Manpower
 - (ii) Product design
 - (iii) Increasing productivity
 - (iv) All of the above
- (d) The scientific management proposed by F.W. Taylor (1911) .He is _____.
- (i) A mechanical engineer
 - (ii) A management graduate
 - (iii) An industrial engineer
 - (iv) None of the above
- (e) The management activities are :
- (i) Production
 - (ii) Productivity
 - (iii) Efficiency
 - (iv) All of the above
 - (v) None of the above
- (f) In a systems approach the intermediate step between input and output is _____.
- (i) Productivity
 - (ii) Efficiency
 - (iii) Throughput
 - (iv) Quality

- (g) Organising as a dynamic process consists of _____.
- (i) Identification of activities
 - (ii) Grouping of activities
 - (iii) Assigning activities
 - (iv) All of the above
 - (v) None of the above
- (h) ' _____ ' represents the level of coordination achieved among sub systems in an organisation.
- (i) Leadership
 - (ii) Team work
 - (iii) Integration
 - (iv) None of the above
- (i) In the functional organisation, the _____ is given complete responsibility and the resources needed for its completion.
- (i) Production manager
 - (ii) Product manager
 - (iii) Quality manager
 - (iv) Project manager
- (j) " _____ " is the process by which new behaviours are acquired.
- (i) Leading
 - (ii) Learning
 - (iii) Motivating
 - (iv) Controlling

2. (a) Briefly describe about executive personality and effective executives. 5+5
- (b) What is management process? Why managers should plan their activities ?
3. (a) What is planning? What are the barriers of planning? Explain the importance of planning. 5+5
- (b) Define leadership. Describe various functions of leadership.
4. (a) Define coordination. What are the four classical principles of vertical coordination? 5+5
- (b) Under what conditions, would you recommend a functional organisation structure? Explain.
5. (a) What is group behaviour? What are the various characteristics of group behaviour? 5+5
- (b) What is interpersonal relationship? Describe stages of interpersonal relationships.
6. (a) What is management development programme? Explain the aims of management development at various levels. 5+5
- (b) Define training. Discuss method of evaluation of training.

7. (a) What is safety management system? 5+5
Describe the important provisions as per Indian factory act.
- (b) Define minimum wages act, 1948. What are the salient features of E.S.I act ?
8. (a) (i) A present value of Rs. 2000 at an annual interest rate of 30% over a period of 12 years will accumulate as _____.
- (ii) The present value of Rs.3000 recoverable at the end of the 6th year at an annual interest rate of 15% will be _____.
- (b) (i) An equal annual payment made at an end of each year of Rs.2000 at an annual interest rate of 30% will accumulate at the end of the 12th year to _____.
- (ii) The present value of an equal annual payment of Rs. 20,000 made at the end of each year for a period of a 8 year discounted at a rate of 15% will be _____.
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