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ADVANCED CERTIFICATE IN POWER DISTRIBUTION MANAGEMENT

Term-End Examination December, 2013

BEE-003 : MANAGEMENT OF POWER DISTRIBUTION

Time: 3 hours Maximum Marks: 100

Note: Section - A is compulsory. Answer any ten questions from Section - B and Section - C. All answers should be given in english only.

SECTION-A

- 1. State whether the following statements are **True** or **False**: **1x10=10**
 - (a) Conflict serves as disaster of the company.
 - (b) Money can buy anything or any change we want.
 - (c) Prim area is a good tool for quality management.
 - (d) Decrease in stocks is applied to debit account.
 - (e) Power utilities should not provide LT capacitors at distribution transformer.
 - (f) Load factor is ratio of maximum load to average load.
 - (g) Behaviouralist view is the current view of the conflicts.
 - (h) Detailed project report is same to its Feasibility Report.
 - (i) Span of control defines the number of subordinates a manager can direct.
 - (j) Ameba shape organisation are not flexible in operations.

SECTION-B

- 2. Answer any ten questions: 3x10=30
 - (a) Why the organisation design is important for it to be efficient and effective?
 - (b) What are the preparatory works required before implementation of turn key project?
 - (c) Can the price advantage of unit rate contract be overriding in certain cases ?
 - (d) Indicate your priorities for factors of DPR preparation
 - (e) Explain the basic process of communication in brief.
 - (f) What is the significance of body messages in communication?
 - (g) Why should accounting practices be standardised?
 - (h) Discuss the chief features of Double Account System.
 - (i) What do you mean by "Degree of Operating Leverage"?
 - (j) What are the different types of cost?
 - (k) What is marginal cost?

SECTION-C

- 3. Answer any ten questions: 6x10=60
 - (a) What purposes are served through vertical communication?
 - (b) Describe at least five key drivers, for developing a successful scheme in power distribution.
 - (c) Make comparative statements of benefits of turnkey contracts vis-a-vis unit rate contracts.
 - (d) Explain the process of DPR preparation.
 - (e) What are reasons and benefits of change?

- (f) Discuss and compare contemporary models of people change management.
- (g) Explain the concepts of mergers and acquisitions.
- (h) Discuss different types of organisation structure. What type fits the best?
- (i) What is "Performance Management system"? Give examples.
- (j) Explain in detail the supply chain management system.
- (k) List some of the best practices in complaint handling
- (l) What are the activities involved in DPR preparation?