

**MASTER OF BUSINESS ADMINISTRATION
(MBACN)**

**Term-End Examination
December, 2013**

**MCNE-013 : INDUSTRIAL RELATIONS AND
LABOUR LAWS**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions.

All questions carry equal marks.

1. What is Industrial Relations ? Explain the Dunlop theory of Industrial relations ? 20
2. Is the right to form trade union a fundamental right ? What was the issue in Jet Airlines three years back critically examine ? 20
3. There is a demand for enhanced bonus on the eve of Diwali Festival by the trade union along with strike notice in a hospital ? How do you handle that ? 20
4. A Cashier is caught with unaccounted cash of Rs. 5 Lakhs at the gate of a factory. As a HR Manager, what are the suggestions you give to the management to handle this situation ? 20

5. What is grievance ? Is it necessary for organization ? Discuss emerging practices of grievance handling in corporate ? 20
6. What is Worker's Participation in management (WPM) ? How does it work ? Has it failed in India ? Give some example of employee engagement and employees empowerment ? 20
7. Explain any two concepts of IR : 10x2=20
- (a) Natural Justice.
 - (b) Role of Govt. in Industrial Relations.
 - (c) Importance of welfare schemes.
8. Write short note on **any two** of the following legal concepts : 10x2=20
- (a) Industry under ID Act
 - (b) For future of Gratuity under Payment of Gratuity Act
 - (c) Factory under Factory Act
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