

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

01953

December, 2019

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION A

*Answer any two of the following questions in about
450 words each :*

2×10=20

1. What is Organizational Behaviour Management? How can it be used effectively? 4+6
2. Examine the importance of 'differences in perceptions' as a fundamental concept of organizational behaviour. 10
3. Discuss any two Content Theories of Motivation. 10
4. Discuss the various methods to create an effective team. 10

SECTION B

Answer any **four** of the following questions in about
250 words each :

4×6=24

5. What do you understand by organizational psychology ? Discuss its scope. 2+4
6. What is work motivation ? Differentiate between extrinsic and intrinsic motivation. 2+4
7. What is organizational commitment ? Explain its components. 2+4
8. Examine the Job Characteristics Model of work motivation. 6
9. Discuss how self-efficacy affects behaviour. 6

SECTION C

Write short notes on any **two** of the following in about
100 words each :

2×3=6

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|---|---|
| 10. Goals of Organizational Behaviour | 3 |
| 11. Managerial Grid Approach to Leadership | 3 |
| 12. Relationship between Stress and Conflict Resolution | 3 |
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