

**MS-21**

## **Management Programme**

**ASSIGNMENT**  
**For**  
**January 2022 and July 2022 sessions**

**MS – 21: Social Processes and Behavioural Issues**

**(Last date of submission for January 2022 session is 30<sup>th</sup> April, 2022  
and for July 2022 session is 31<sup>st</sup> October, 2022)**



**School of Management Studies**  
**INDIRA GANDHI NATIONAL OPEN UNIVERSITY**  
**MAIDAN GARHI, NEW DELHI – 110 068**

## ASSIGNMENT

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<b>Course Code</b>	<b>:</b>	<b>MS - 21</b>
<b>Course Title</b>	<b>:</b>	<b>Social Processes and Behavioural Issues</b>
<b>Assignment Code</b>	<b>:</b>	<b>MS-21/TMA/JAN/2022</b>
<b>Coverage</b>	<b>:</b>	<b>All Blocks</b>

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**Note:** Attempt all the questions and submit this assignment to the coordinator of your study centre. **Last date of submission for January 2022 session is 30<sup>th</sup> April, 2022 and for July 2022 session is 31<sup>st</sup> October, 2022.**

1. Discuss and describe how social processes plays an important role in shaping human behaviour.
2. Explain different sources of power and it's influence on organisations. Briefly discuss how power is different from Authority and influence.
3. What's a learning organisation and describe it's characteristics and it's application. Discuss how learning organisations can be developed. Give examples.
4. Discuss how to build effective teams and the factors hindering them. Illustrate with examples.
5. What are the characteristics of an inclusive organisation and explain how an organisation benefits by having inclusiveness.