

**Management Programme**

**ASSIGNMENT  
FIRST SEMESTER  
(January to June)  
2021**

**MS – 21: Social Processes and Behavioral Issues**



**School of Management Studies  
INDIRA GANDHI NATIONAL OPEN UNIVERSITY  
MAIDAN GARHI, NEW DELHI – 110 068**

## **ASSIGNMENT**

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<b>Course Code</b>	<b>:</b>	<b>MS - 21</b>
<b>Course Title</b>	<b>:</b>	<b>Social Processes and Behavioral Issues</b>
<b>Assignment Code</b>	<b>:</b>	<b>MS-21/TMA/SEM-I/2021</b>
<b>Coverage</b>	<b>:</b>	<b>All Blocks</b>

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**Note:** Attempt all the questions and submit to the coordinator of your study centre on or before 30<sup>th</sup> April, 2021.

1. Describe and discuss different organizational behaviour models and their relevance. Give examples.
2. What is power and how is it different from authority and influence? Describe different sources of power and discuss how power can be used ethically with examples.
3. Briefly describe the factors influencing perception. Discuss the problems encountered in social perception with examples and the strategies to minimize them.
4. Discuss the relationship between stress and performance. Describe the techniques to manage stress with relevant examples.
5. Discuss the relevance of having optimism in work place and how it helps the organisation to have better performance, with relevant examples.