

# **Assignments**

JAN-JULY 2018 & JULY-DEC 2018

## **DIPLOMA IN BUSINESS PROCESS OUTSOURCING (FINANCE AND ACCOUNTING)**

School of Vocational Education and Training



**Indira Gandhi National Open University,**

Maidan Garhi, New Delhi – 110068

**2018**

Dear Student,

This booklet contains the assignments for all the Courses of DBPO. Before attempting the assignments, please carefully read the instructions given below. Each course has one assignment, which is based on course materials of these courses. **You are also required to write your responses in your own words and hand-writing only and no typed or printed assignments will be accepted.** Further, you may note that in case your assignment response(s) happens to be a copy of assignment response sheet submitted by another student, **your assignment may be summarily rejected and/or your marks may be made null and void.** Therefore, you are strongly advised not to allow any other student to copy it. The last date of submission of assignment is given against each assignment. You are advised not to wait for the last date to submit your assignments. Therefore, you may note that the **assignment answer sheets received after the due date will be summarily rejected** and no communication will be entertained in this regard.

You have to submit/send your assignment answer sheets to the Coordinator/Programme In-charge of your Study Centre/Programme Centre, as the case may be so as to reach there on or before the due date. In case there is no Study Centre, assignments to be submitted to the Programme Coordinator at SOVET, Block-15 E, New Academic Building, IGNOU, Maidan Garhi, and New Delhi-110068.

#### Instructions for Formatting Your Assignments

- On the top of the first page of your Tutor Marked Assignment (TMA) answer sheet, please write the details exactly in the following format :

Enrolment No. _____	Date : _____
Course Code : _____	Course Title : _____
Name : _____	Address : _____
_____	
_____	

Signature : \_\_\_\_\_

- Please follow the above format strictly to facilitate evaluation and avoid delay.
- Use only foolscap size writing paper (but not of very thin variety) for writing your answers.
- Leave 3 cm margin on the left, top and bottom of your answer sheet.
- Your answer should be precise and to the point. While solving problems, clearly indicate the question number along with the part being solved. Recheck your work before submitting it.
- The sheets need to be submitted only to the respective Course Coordinators

Answer sheet received after the due date shall not be accepted. We strongly feel that you should retain a copy of your assignment answer sheet duly acknowledged by the office of the Coordinator/Programme In-charge of your Study Centre/Programme Study Centre to avoid any unforeseen situation. Wishing you all good luck!

DBPOFA

## TUTOR MARKED ASSIGNMENT

### Introduction to Finance and Accounting Business Process Outsourcing

Maximum Marks : 100  
Weightage : 30%

Course Code: BPOI - 001

**Note :** This assignment covers all of Course 1. All questions are compulsory. Marks assigned to the questions have been shown in the bracket

#### Section A

**Attempt all questions. All questions carry 5 marks each.**

1. Explain the benefits of Outsourcing industry in India?
2. Explain the concept of off shoring & its benefits to the industries.
3. Explain the Industry structure of BPO industry?
4. Compare the benefits of outsourcing to a captive setup versus a third party setup. (5)
5. Mention any six services that can be outsourced?
6. Expand the following abbreviations: (5\*1 marks)
  - a) NASSCOM
  - b) IFRS
  - c) BOT
  - d) LAN
  - e) ERP
7. Differentiate between Voice & Non Voice processes in BPO Industry? State some examples of each.
8. Define what is BPO and ITes?

## **Section B**

**Attempt all questions. All questions carry 10 marks each.**

1. Explain the F&A outsourcing cycle in detail.
2. Explain India's advantage in global outsourcing? Explain with examples.
3. What are the various F&A services that can be outsourced? Explain the major processes of F&A services.
4. Describe the various stages in the employment selection process in a BPO organisation.
5. What are the Various Career options in a BPO industry? Explain the Growth of an individual in F&A BPO Industry by considering the working condition in BPO Industry?
6. Why BPO is called as "IT enabled Services" Industry. Describe the different types of technologies used in BPO industry?

**Important Note: Last Date for Submission of Assignments**

**For June TEE: 31<sup>st</sup> March**

**For December TEE: 30<sup>th</sup> September**