

**BACHELOR'S DEGREE PROGRAMME (BDP)
(B.A. PSYCHOLOGY)**

Term-End Examination

June, 2022

**BPCE-015 : INDUSTRIAL AND ORGANIZATIONAL
PSYCHOLOGY**

Time : 2 hours

Maximum Marks : 50

Note : *All sections are compulsory.*

SECTION A

*Answer any **two** of the following questions in about
450 words each :*

2×10=20

1. Discuss the multidisciplinary approach to the study of Industrial/Organizational (I/O) Psychology. 10
2. Discuss the principles and key responsibilities of Human Resource Management (HRM). 4+6
3. Explain the meaning of stress and discuss the organizational causes of stress. 3+7
4. Elucidate the steps involved in behavioural management. 10

SECTION B

Answer any **four** of the following questions in about 250 words each :

4×6=24

5. Discuss the various Hawthorne studies and its contribution to the Human Relations Movement. 6
6. Explain the characteristics and purposes of psychological tests. 6
7. Discuss process consultation as a group level organizational development intervention technique. 6
8. Describe any two models of occupational stress. 3+3
9. Discuss the various psychological intervention strategies to reduce accidents in organizations. 6

SECTION C

*Write short notes on any **two** of the following in about 100 words each :*

2×3=6

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| 10. Uses of I/O Psychology | 3 |
| 11. Human Resource Functions | 3 |
| 12. Work-Family Conflict | 3 |
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