00652

MANAGEMENT PROGRAMME

Term-End Examination June, 2016

MS-53: PRODUCTION / OPERATIONS MANAGEMENT

Time: 3 hours Maximum Marks: 100

(Weightage 70%)

Note: (i) Answer any four questions.

(ii) All questions carry equal marks.

- 1. (a) Explain the role of production management in modern industry.
 - (b) What is ISO 9000? Explain ISO 9000 quality system standards.
- 2. (a) Describe the concept of forecast. Highlight the importance of forecast in Production and Operations Management.
 - (b) Explain the Delphi technique as a group process.
- 3. (a) Discuss product versus process layout with the help of suitable examples.
 - (b) What is Job Design ? Discuss various types of Job Design Techniques.

- **4.** (a) Why ICT is necessary in modern manufacturing industry? Discuss.
 - (b) Classify the different types of production systems.
- 5. (a) What is EOQ model? Describe its merits and limitations.
 - (b) Explain ABC Analysis as used in Inventory Control.
- **6.** (a) Discuss the necessity of Total Preventive Maintenance.
 - (b) Explain the role of Advance MRP Type System in modern manufacturing industry.