MASTER OF BUSINESS ADMINISTRATION (MBA)

Term-End Examination December, 2023

MMPF-011 : MANAGEMENT OF INSURANCE SERVICES

Time: 3 Hours Maximum Marks: 100

Note: (i) Attempt any **five** questions.

- (ii) All questions carry equal marks.
- Explain briefly the concept of 'Insurance'.
 Discuss the essential requirements for a life assurance contract to be legally valid.
- 2. What do you mean by Underwriting? Discuss the factors influencing the assessment of risks.

- 3. Explain the term Life Insurance and the need to have life insurance products. Discuss the different types of life insurance products.
- 4. Define 'Micro Insurance'. Explain the concept of micro insurance. How is conventional insurance different from micro insurance?
- 5. What are the distinctive features of Fire Insurance? Discuss the basic principles of insurance and their applicability to fire insurance.
- 6. Explain the Pradhan Mantri Fasal Bima Yojana (PMFBY) and the benefits available under this scheme. Describe the Claim Settlement Process for the PMFBY scheme.
- 7. Define 'Solvency' and 'Solvency Margin'. How do you calculate solvency margin of an insurance company? Discuss the factors affecting solvency margin.

- 8. Write short notes on any *four* of the following:
 - (a) Group Gratuity Scheme
 - (b) Third Party Administrator (TPA)
 - (c) Pay as you drive
 - (d) Motor Accident Claim Tribunal (MACT)
 - (e) Corporate Social Responsibility (CSR)