

**POST GRADUATE DIPLOMA IN  
HOSPITAL AND HEALTH  
MANAGEMENT (PGDHHM)**

**Term-End Examination**

**December, 2023**

**DHHM-01/MHH-101 : INTRODUCTION TO  
MANAGEMENT-I/INTRODUCTION TO  
MANAGEMENT-II**

*Time : 3 Hours*

*Maximum Marks : 70*

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**Note :** (i) *All questions are compulsory.*

(ii) *Attempt question nos. 1 and 2 within  
2500 words.*

(iii) *Write short notes within 1000 words  
each.*

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1. Describe activities and objectives of human resource planning. Discuss human resource planning process, projecting its supply and demand at organisational level.      7+8
2. Enumerate various scientific technics of management. Discuss at least *three* such technics those are effectively applicable in management of various functions of hospital.

3+12

**P. T. O.**

[ 2 ]

3. Write short notes on any *four* of the following :

4×5=20

- (a) Quality Circle
- (b) Line and Staff Functionary
- (c) Cost Analysis
- (d) Conflict Resolution
- (e) Supportive Supervision

4. Write short notes on any *four* of the following :

4×5=20

- (a) Managerial Skills
- (b) Functions of Management
- (c) Network Analysis
- (d) Delegation and Decentralisation
- (e) Sexual harassment of Woman at Workplace