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BPCE-015

BACHELOR'S DEGREE PROGRAMME

(BDP)

(B. A. PSYCHOLOGY)

Term-End Examination

December, 2021

**BPCE-015 : INDUSTRIAL AND ORGANISATIONAL
PSYCHOLOGY**

Time : 2 Hours

Maximum Marks : 50

Note : All Sections are compulsory.

Section—A

Note : Answer any two of the following questions in about 450 words each. 2×10=20

1. Describe the basic concepts of working with people. What are the various forms of deviant workplace behaviour ? 6 + 4

P. T. O.

2. Discuss the components of Human Resource Development (HRD). What do you understand by an optimum HRD climate ? 6 + 4
3. Describe the meaning of job satisfaction. Discuss the methods of measuring job satisfaction and its impact on work outcomes. 2 + 8
4. Discuss the various types of shift work. Describe its effect on health of employees. 3 + 7

Section—B

Note : Answer any four of the following questions in about 250 words each. 4×6=24

5. Discuss the major fields of Industrial/Organizational (I/O) Psychology. 6
6. Define job analysis and describe the various techniques of job analysis. 2 + 4
7. Explain the concept of individual differences in personality. 6
8. Describe the steps for assessment in an industrial setting. 6

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9. Discuss the eight steps of any team building interventions. 6

Section—C

*Note : Write short notes on any **two** of the following in about **100** words each. 2×3=6*

10. Organisational citizenship behaviour.
11. Interview Assessment Technique.
12. Need for organisational development.