

**M.Sc. FOOTWEAR TECHNOLOGY
(MSCFWT)**

00153

Term-End Examination

December, 2012

**MFW-031 : ORGANIZATIONAL BEHAVIOURS
AND HUMAN RESOURCES DEVELOPMENT**

Time : 3 hours

Maximum Marks : 70

Note : Attempt seven questions in all. Three questions from Section - A, and four questions from Section - B.

SECTION-A

(Attempt *any three* questions from section A)

1. What is Organisational Behaviour ? What are the three level of analysis in OB model ? 10
2. How can you differentiate sensation with perception ? Explain the process of perception. 10
3. "Heredity determines personality". Build arguments in support and against of the statement. 10
4. Compare the Maslow's hierarchy of needs with Herzberg's two factor theory. 10
5. What is meant by "Group" ? What are its type ? Explain the stages of Group formation in brief. 10

SECTION-B

(Attempt *any four* questions from Section B)

6. What do you mean by “human resource management” ? Explain the various function of human resource management. 10
7. Why there has been increased emphasis on human resource - planning ? Illustrate with examples the process of human resource planning. 10
8. What are the common pit falls in interview for the selection ? What measures would you adopt for making the interview more effective and purposeful ? 10
9. What is the need of training and development in an organisation ? Explain the various methods of training in brief. 10
10. Explain the meaning and importance of performance appraisal. Also discuss the 360 degree technique of performance appraisal. 10
11. Write short notes on *any two* of the following. 10
 - (a) Job analysis
 - (b) Recruitment
 - (c) Separations
 - (d) Induction